



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: not yet known

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,
MERCHANDISE RETURN SERVICES

TRANSMITTAL LETTER

Attn: Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Sir:

Please find enclosed for filing:

- ☒ Information Disclosure Statement, PTO-1449 and copies of the references.
- ☐ Petition for Extension of Time under 37 C.F.R. 1.136(a);
- ☐ A check in the amount of \$ __, for
- ☒ Other: Return Postcard.

Respectfully submitted,

Date: Sept. 26, 2001

Jonathan A. Bay
Jonathan A. Bay
Registration No. 35,064
Attorney at Law
333 Park Central East, Ste. 314
Springfield, MO 65806
(417) 873-9100

Docket No. 437-4

GAV 2163
#2
PST
10-25-01
RECEIVED
SEP 27 2001
Group 2100

CERTIFICATE UNDER 37 CFR 1.8(a)
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS
BEING DEPOSITED WITH THE UNITED STATES POSTAL
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE
ADDRESSED TO THE ASSISTANT COMMISSIONER FOR
PATENTS, WASHINGTON, D.C. 20231

ON 9.26.01
Jonathan Bay
REGISTRATION NO. 35064
DATE 9.26.01



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
SEP 27 2001
Group 2100

Inventor Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: not yet known

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,
MERCHANDISE RETURN SERVICES

CERTIFICATE UNDER 37 CFR 1.8(a)
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS
BEING DEPOSITED WITH THE UNITED STATES POSTAL
SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE
ADDRESSED TO THE ASSISTANT COMMISSIONER FOR
PATENTS, WASHINGTON, D.C. 20231

ON 9.26.01
Jonathan A. Bay
REGISTRATION NO. 35064
DATE 9.26.01

**INFORMATION
DISCLOSURE STATEMENT**

Attn: Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the enclosed form PTO-1449 are hereby brought to the attention of the Examiner. A copy of each is enclosed.

The enclosed references are submitted as belonging to the background of the invention. Indeed the Wall Street Journal article, dated July 17, 2000, is submitted not technically as prior art but a survey of the real world from the WSJ's perspective, circa mid-year 2000. The claimed invention is believed patentable over the enclosed references. The examiner is requested to make an independent judgment.

Respectfully submitted,

Date: Sept. 26, 2001

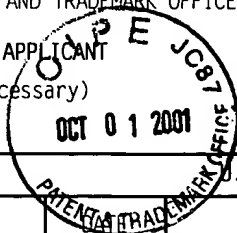
Jonathan A. Bay
Jonathan A. Bay
Registration No. 35,064
Attorney at Law
333 Park Central East, Ste. 314
Springfield, MO 65806
(417) 873-9100

Docket No. 437-4

LIST OF PRIOR ART CITED BY APPLICANT

(Use several sheets if necessary)

Page 1 of 1

APPLICANT
Arthur S. HASELTINEFILING DATE
December 6, 2000GROUP
2163

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA					
	AC					
	AD					
	AE					
	AF					
	AG					
	AH					
	AI					
	AJ					
	AK					

RECEIVED
SEP 27 2001
Group 2100

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO
	AL							
	AM							
	AN							
	AO							
	AP							

OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.)

	AR	Jacob Ward, "E-Christmas: Many Unhappy Returns?" (December 21, 1998).
		http://www.thestandard.com/article/display/0.1151.2924.00.html .
	AS	Luisa Beltran, "Many Unhappy Returns" (November 15, 1999)
		http://www.thestandard.com/article/display/0.1151.7458.00.html .
	AT	Rebecca Quick, "Returns to Sender," Wall Street Journal, p. R8 (July 17, 2000).

EXAMINER:

DATE CONSIDERED: